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Genesys Predictive Engagement Agent's Guide


Device icons (coming soon)

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Feature coming soon! Learn about the icons that appear on journey cards.

Location icon

Icon	Description
	Visitor's location based on IP address.




Device icons





Icon	Device Type
	Desktop
	Laptop
	Mobile
	Tablet

Operating system icons

Icon	Operating system
	Android
	Linux
	MacOS
	Windows
OS	Other

Browser icons

Icon	Browser
	Chrome
	Edge
	FireFox

Icon	Browser
	Internet Explorer
	Opera
	Other
	Safari